

TAC INTERACTIVE VISITS - Factsheet

Interactive Visits

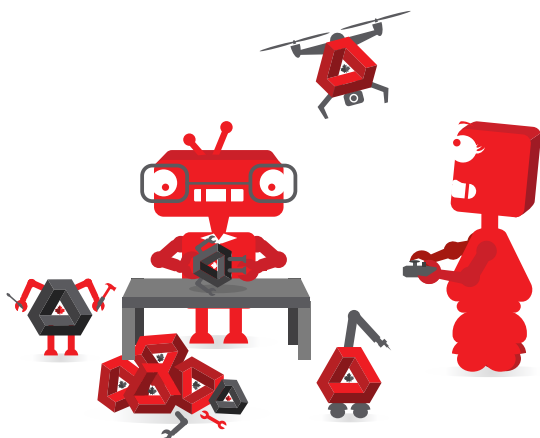
Interactive Visits provide clients of the National Research Council of Canada Industrial Research Assistance Program (NRC IRAP) with up to 20 hours of access to the equipment, facilities, and expertise of a Technology Access Centre (TAC) to solve a specific business or technical challenge. Potential Interactive Visits include:

- Providing access to cutting-edge technology a company doesn't have in-house;
- Assessing new technologies to improve productivity;
- Guiding the selection of specialized technical equipment;
- Assisting the implementation of a new technology, and
- Providing market and business/competitive intelligence.

Technology Access Centres (TAC)

TACs are specialized applied research & development centres affiliated with publicly-funded colleges that have been funded by NSERC under a highly competitive process. There are 47 TACs across Canada with various areas of expertise. TACs help innovative Canadian firms get their products, processes and services market-ready by:

- conducting applied research and development projects focused on company problems;
- offering specialized technical services and objective advice; and
- providing training related to new types of equipment and processes.



Learn more about the TACs at MeetTheTACs.ca

The Process

NRC IRAP

- Industrial Technology Advisor (ITA) determines that client is suitable for an Interactive Visit.
- ITA sends client Interactive Visit request form.

TAC

Refers companies that are interested in an Interactive Visit, but not NRC IRAP clients, to NRC IRAP at [1-877-994-4727](tel:1-877-994-4727) for screening, and connection to ITA if eligible.

CLIENT

- Following referral by their ITA, the client completes the request for the Interactive Visit via the Tech-Access Canada online portal <https://portal.tech-access.ca/>.
- Request is sent to the TAC, with copies to ITA, Interactive Visit program Coordinating ITA, and Tech-Access Canada.
- If client does not know which TAC to work with, Tech-Access Canada will facilitate a connection.

TECH-ACCESS CANADA

Confirms availability of budget to the TAC.

TAC

Provides a proposal and Statement of Work for client approval, copying the ITA. The proposal will include:

- Plan of work and assistance they will provide;
- Name and/or role of the expert(s) working on the project;
- Approximate number of hours required.

CLIENT

- Approves Statement of Work for Interactive Visit.
- Pays \$250 upfront fee invoiced by the TAC. This must be paid prior to any work commencing.

INTERACTIVE VISIT

- Can take place at the TAC or the clients's site. In all cases the ITA is invited to participate.
- TAC provides final project report to the client, copying the ITA.
- Interactive Visit will be completed within 90 days of TAC receiving the \$250 payment from the client.
- Client completes online satisfaction survey from Tech-Access Canada and IRAP.
- TAC invoices Tech-Access Canada for Interactive Visit.

We gratefully acknowledge the support from the National Research Council of Canada Industrial Research Assistance Program.



National Research
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